

Trident Information Systems Pvt. Ltd.

TIS Software and Computer Trading LLC., UAE

Solution brief Introduction





TRIDENT's INTRODUCTION

- **23+ years** of Experience in delivering IT solution's to various industry segments
- Premier Partnership with **Microsoft** (Dynamics, Azure, O365 & Power Automate), **LS Retail, IBM & HCL**
- Strong **ERP, CRM, BI, Analytics, DevOps, IoT, Mobility, Audit & GRC**
- Over **250** Client Engagements across **India, Middle East, Africa (N&E), Ethiopia, SE Asia, America, UK & Nepal**
- Domain Expertise on **Retail, E-Commerce, Manufacturing, Transport & Logistics & Project and Real Estate Management**
- **150+ strong Functional and Technical** trained resources

Presence

India- Delhi- Kolkata- Mumbai (Project office)

Middle East- Dubai

Enterprise Offerings



Enterprise Applications

Microsoft D365 (F&O)

Microsoft Dynamics
NAV/ D365 BC

Power Platform

Power BI

Power Apps

Power Automate

CRM

Microsoft D365 Sales

Microsoft D365
Marketing

Sales Insights
Conversation Intelligence
Relationship Analysis
Predictive Lead Scoring
Predictive Opportunity
Scoring
Predictive Sales Forecasting
Sales Accelerator

Cloud

Azure Hosting

Data Backup/ DR

SAP on Azure

Security

DevOps

IBM/Microsoft

Dockers

Container

Kubernetes

Mobile Apps

M POS

Field Service

Merchandising

Customer Loyalty

AI & Data

Vision Intelligence
System

RPA

IoT -Smart Inventories

Audit & Risk Analysis

Galvanize GRC

Galvanize Robotics

Galvanize Analytics

Manufacturing Verticals

Food FMCG

Automotive

Steel & Metal

Hi-Tech & Electronics

Pharma

Manufacturing Addons

Dealer Management
Solution

IoT based (Overall Equipment
Effectiveness) OEE

AI based Preventive
Maintenance

Quality Control

Retail Applications

LS Retail

D365 Retail

Omni Channel

E Commerce

T Hospitality

Logistics

ICD Operations

Port/Terminal
Operations

Rail Operations

Transport Operations

Warehouse Operations

Non-Banking Financial Company

Loan Management

Credit Risk Rating

Liability Management

NPA Management

CIBIL Website
Integration

Solutions



D365 for Commerce



D365 Finance & Supply Chain for Oil Distribution



D365 Finance & Supply Chain for Non-Banking Financial Companies (NBFC)



D365 Finance & Supply Chain Retail with Hospitality



D365 Finance & Supply Chain for Manufacturing



D365 Business Central for Transport and Logistics



D365 CRM



Power Apps

Engagement Models





Outsource Project Development

Get comprehensive services for your project development and services.

Staff Augmentation Services

Access more than 100+ Technical & Functional Experts with reasonable price

Project Implementations and Roll Outs

quick implementation and roll-out solutions to incorporate multiple business processes

Migration and Upgrade

Get Trident's support or resources for your project migration or upgrade

Offshore Development Services

Dynamics 365 services and offshore development services to partners globally

Consulting Services

Consulting services to D365 F&O & Business Central



Virtual Employee Model



We provide an expert software professional (virtual employee) dedicated to your project. It can either be an expert or a team of experts depending on your requirements.



A virtual employee is no different than your permanent employee. The only differences are the lack of hiring, HR, and payroll hassle. You can avoid them all with a cloud employee.



The virtual employee will dedicate all his time to your project and will report to you directly.



He will follow you up daily while abiding by your business policies.

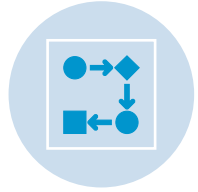


The virtual employee can work from any of our worldwide location





Project Based Model



This is a time-bound engagement model which is best suited for projects where the requirement will remain the same throughout the development process.



In this model, we collect your business requirements using confluence and choose a team to work on the project.



We employ a dedicated technical project manager who consistently reports and updates you throughout the project's life cycle.



We follow the Agile Scrum process of software development (using Jira).



A flat project-based fee is determined before initiating the project.

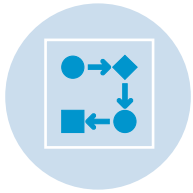


We can operate from any of our global development centers.





Scrum Team Model



The Scrum Team Model is meant for short-term development projects. For example, it is best when you need a team of experts to work on one of your software modules or a certain phase of development to speed up your product development.



A full-fledged team of software developers can work as an extension of your team to bolster the development cycle.



We maintain a strict information transfer policy and can work on a “need to know” basis if you are concerned about protecting your IP.



You can scale up or down your scrum team as per your requirements.



We can operate from any of our global development centers.





Agile Approach : Faster Iteration + Dynamic Engagement

Being ideal for SMEs and fast-moving organizations with too many iterations, you can customize the project requirements as per your requirements. You can decide when to hire and churn your teams or add new skills to your business with a continuous iteration ecosystem. Adjust your product development process and reiterate inception, conceptualization, reaction, production, release, and re-engineering for business solutions with Trident

Waterfall Approach : Sequential Process + Rigorous Software Planning

This approach is ideal for enterprises demanding assistance on an existing project, or legacy software. You can leverage the Milestone project check-ins to define the project, requirements, progress, and expectations. Trident's waterfall approach can handle the strict regulatory requirements with definitive documentation - working step-by-step through your pre-set methodologies and processes of releases and integration

Fixed Application Builds with Predefined Scope

If your business requires enterprise-grade precision and has a defined scope with pre-defined requirements, the pre-set process and predefined engagement metrics are ideal for you. It is further suited for businesses with a fixed budget or a fixed application to build, or for enterprises needing a project-orientation solution.



Customer Loyalty App

Loyalty App increases brand Loyalty, instantly rewards the customer. Make consumers feel appreciated. Organization can gather valuable customer data which can help them give more personalize offerings.



Merchandising App

Mobile app for retail merchandising. Allows your merchandisers or outside sales reps to perform retail operations using their mobile device



Mobile POS

Simplify your retail operations with everything from mobile point-of-sale tools and billing to inventory management, tender/transaction, real-time inventory look-up & more.



Field Service App

This would help synchronise your technical team, anytime and anywhere. Increase transparency and trust by seamlessly sharing quote, contract, and scheduling information with customers

Some Logos



Retail



Manufacturing



Some Logos



CRM



KUONI



INFRES

Eli
India
Engage. Learn. Inspire

ZAVENIR DAUBERT

foxinTM

Service Industry



GatewayRail



DENHOLM



Food Court



DLF
Mall of India

The Great
India Place
NOIDA



DLF PROMENADE
— VASANT KUNJ —

Pacific.



Thank you

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